(Pages : 3)

T - 2826

Reg. No. :

Fourth Semester B.B.A. Degree Examination, July 2024 Career Related First Degree Programme under CBCSS Group 2(b)

Core Course

BM 1441 : ENTREPRENEURSHIP DEVELOPMENT (2022 Admission)

Time: 3 Hours

Max. Marks: 80

SECTION - A

Answer all questions. Each question carries 1 mark.

- 1. Expand SIDCO.
- 2. What is Margin Money?
- 3. What is EDP?
- 4. Who is an Entrepreneur?
- 5. What is Green Channel?
- 6. What is Business Incubation?
- 7. What is Project Formulation?
- 8. What do you mean by MSME?
- 9. What is Project Design?
- 10. What is Seed Capital?

SECTION - B

Answer any eight questions. Each question carries 2 marks.

- 11. What is KINFRA?
- 12. What is CPM?
- 13. What is the Project Life Cycle?
- 14. Define Entrepreneurship.
- 15. State the Features of Mudra Scheme.
- 16. What do you meant by Payback Period?
- 17. What do you mean by SEZ?
- 18. Give the Sources of Project Ideas.
- 19. Who is a Drone Entrepreneur?
- 20. What do you mean by Startups?
- 21. What do you mean by Sick Unit?
- 22. What do you mean by Sectoral Projects?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any six questions. Each question carries 4 marks.

- 23. Explain the functions of SIDBI.
- 24. Compare CPM with PERT.
- 25. What are the qualities of a successful entrepreneur?

- 26. What are the advantages of industrial estates?
- 27. Explain ED cycle.
- 28. What are the characteristics of SSI units?
- 29. What are the problems of incentives?
- 30. Explain the steps in project implementation.
- 31. Write a brief note on NAYE.

SECTION - D

Answer any two questions. Each question carries 15 marks.

- 32. Define Entrepreneur. Explain the major functions of an Entrepreneur.
- 33. Explain the contents of a Project Report.
- 34. Explain the factors affecting entrepreneurial growth in India.
- 35. Explain the major stages of project identification.

T - 2829

(Pages : 3)

Reg. No. :

Name :

Fourth Semester B.B.A. Degree Examination, July 2024 Career Related First Degree Programme under CBCSS

Group 2(b)

Core Course

BM 1444 / BL 1444 : SKILL ENHANCEMENT AND EMPLOYABILITY ORIENTATION

(Common for BBA (2022 Admission) & BBA Logistics (2020 Admission Onwards))

Time: 3 Hours Max. Marks: 80

SECTION - A

Write short answers to the below ten questions in one or two sentences.

- 1. Define self esteem.
- 2. What is the meaning of self monitoring?
- 3. What is a virtual event?
- 4. What are debates?
- 5. What do you mean by coherence in communication?
- 6. Name any two types of memo.
- 7. What is assertive communication?

- 8. What are etiquettes?
- 9. What do you mean by topical group discussion?
- 10. What is an exit interview?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any **eight** questions in not exceeding one paragraph each. **Each** question carries **2** marks.

- 11. Give any two strategies for self regulation.
- 12. Itemize some important study habits.
- 13. What are the major characteristics of a person with high self efficacy?
- 14. Give some advantages of oral communication.
- 15. Explain some of the common public speaking events.
- 16. What are the key elements of a formal meeting?
- 17. What is the significance of an effective writing skill?
- 18. What is mind mapping?
- 19. What are the 6C's of Conflict Resolution?
- 20. What are interview etiquettes? List out and explain.
- 21. Explain how to dress up for an interview
- 22. Illustrate the three modes of interview

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any **six** questions in not exceeding **120** words. Each questions carries **4 marks**.

- 23. Make a detailed SWOT analysis of you in not more than a page.
- 24. What are the steps involved in time management?
- 25. Differentiate interpersonal and intrapersonal communication.
- 26. What are the individual qualities that are evaluated in a GD?
- 27. List out the principles of effective written communication.
- 28. Assume that you are applying for a job in an MNC. Write a covering letter supplementing your bio data.
- 29. Determine some of the ways to handle conflicts in workplace.
- 30. Explain the steps involved in the decision making process.
- 31. Assume that you are applying for a sales job; prepare a CV in the required format.

 $(6 \times 4 = 24 \text{ Marks})$

SECTION - D

Answer any **two** questions in not exceeding **four** pages each. **Each** question carries **15** marks.

- 32. Write a detailed note on the following:
 - (a) email etiquette (b) People etiquette (c) Dining etiquette
- 33. Write a detailed note on how to make an effective speech.
- 34. Explain the nature and characteristics of the following
 - (a) Routine letters (b) Rejection letters (c) follow up letters (d) Resignation letters
- 35. Illustrate the steps involved in the interview process.

T - 2831

(Pages : 3)

Reg. I	No.	:	 •••••	•••••
Name	:		 	

Fourth Semester B.B.A. Degree Examination, July 2024 Career Related First Degree Programme under CBCSS Group 2(b)

Elective Course

BM 1461.2 : ADVERTISING AND SALES PROMOTION (2022 Admission)

Time: 3 Hours

Max. Marks: 80

SECTION - A

Very short answer Questions. (One word to maximum two sentences) Answer all questions in one or two sentences. Each question carries 1 mark.

- 1. Define advertising media.
- 2. What is retail advertising?
- 3. What do you mean be coy media?
- 4. Explain advertising budgeting.
- 5. Explain marketing communication process.
- 6. What is personal selling?
- 7. Explain Outdoor Advertising.
- 8. Who is target audience?

- 9. Define Bandwagon Appeal.
- 10. What is industrial advertising?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Short Answer Questions, not exceeding **one** paragraph. Answer any **eight** questions. Each question carries **2** marks.

- 11. State the impact of sales promotion on sales.
- 12. Explain the disadvantages of sales promotion.
- 13. Explain the term "POP".
- 14. What are the elements of communication process?
- 15. What do you mean by the term "the promotion mix"?
- 16. Write Note on Radio Advertising.
- 17. Mention any Four Budgetary Methods used for advertising.
- 18. What factors govern selection of media?
- 19. Explain concept testing.
- 20. State any two factors to consider when setting an advertising budget.
- 21. Differentiate between a sales contest and a coupon.
- 22. What are the key objectives of advertising?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any **six** questions. Each question carries **4** marks.

- 23. Describe elements of Marketing Communication Mix in brief.
- 24. What are different components of Advertising Copy?
- 25. Discuss the recognition and recall tests as measures to test advertising.

2

- 26. State the functions of Adverting Objectives.
- 27. Explain the AIDA model in advertising.
- 28. What is integrated marketing communication (IMC)?
- 29. What are the types of coy writing?
- 30. Briefly discuss the ethical considerations in advertising.
- 31. What is the difference between trade promotions and consumer promotions?

SECTION - D

Essay Questions. Answer any two questions. Each question carries 15 marks.

- 32. Discuss the social and economic aspects of advertising.
- 33. Explain the various pre testing and post testing methods used in print media.
- 34. Discuss and describe different elements of Marketing Communication Mix.
- 35. What do you mean by the term media planning? Explain the problems in media planning.

T - 2827

Pa	ae	C	•	3)
, u	9-	-	•	v,

Reg. N	10.	:	 	•••••	•••••	••••
Name	:		 			

Fourth Semester B.B.A. Degree Examination, July 2024 Career Related First Degree Programme under CBCSS Group 2(b)

Core Course

BM 1442 : BUSINESS ETHICS AND CORPORATE GOVERNANCE (2022 Admission)

Time: 3 Hours Max. Marks: 80

SECTION - A

Very Short answer type Questions. (One word to maximum of 2 sentences). Answer all questions. Each question carries 1 mark.

- 1. What is a Shareholder resolution?
- 2. Define Corporate Social Responsibility.
- 3. Define Corporate Governance.
- 4. What is Corporate Governance Report?
- 5. What is Insider trading?
- 6. Explain the role of an ethics officer in an organization.
- 7. Define corporate sustainability.
- 8. What is Corporate citizenship?

- 9. What is Corporate Transparency?
- 10. What is meant by Code of Conduct?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any eight questions not exceeding 1 paragraph. Each question carries 2 marks.

- 11. Who is an Independent Director?
- 12. What is Utilitarianism?
- 13. What is Whistle Blowing?
- 14. What is Benchmarking?
- 15. Write two points on the role of an audit committee in corporate governance.
- 16. State the three levels of organization culture?
- 17. What is the significance of cultural diversity?
- 18. How management policies may affect business ethics?
- 19. Who is a Stakeholder?
- 20. What is Code of Ethics?
- 21. What is Consequentialism?
- 22. What is ethical Congruence?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any **six** questions not exceeding **1** page. Each question carries **4** marks.

- 23. Explain the difference between legal compliance and ethical compliance.
- 24. What are the characteristics of an ethical leader?
- 25. Explain the significance of CSR in business ethics.

- 26. Discuss regarding the management of Cultural Diversity in an Organization.
- 27. What are the key elements of an effective code of conduct in promoting ethical behavior within organizations?
- 28. Explain the role of ethics in decision-making within an organization.
- 29. Describe the steps involved in implementing an effective code of conduct.
- 30. Discuss the challenges of enforcing ethical standards in a multinational corporation.
- 31. Describe the nature of business ethics.

SECTION - D

Answer any **two** questions not exceeding **4** pages. **Each** question carries **15** marks.

- 32. Discuss ethical leadership styles.
- 33. Explain the various rationale and strategies implied by CSR.
- 34. Explain the various Committees held with respect to Corporate Governance in India.
- 35. Evaluate the benefits and various sources of ethics.

ĺ	P	а	α	e	S	:	3)
١.	•	•	-	_	•	•	ν,

Reg. N	10.	:	•••	 	 •••••	• • • • •	
Name	:			 	 		

Fourth Semester B.B.A. Degree Examination, July 2024 Career Related First Degree Programme under CBCSS

Group 2(b)

Core Course

BM 1443 : OPERATIONS MANAGEMENT (2022 Admission)

Time: 3 Hours Max. Marks: 80

SECTION - A

Answer **all** questions. Each question carries 1 mark.

- 1. Why is Operations Management important?
- 2. How does Operations Management contribute to organizational competitiveness?
- 3. What are the types of product design?
- 4. What is design capacity?
- 5. Why is proper inventory management important, in stores management?
- 6. Define Agile manufacturing.
- 7. What is Reorder point?
- 8. What is vendor management?
- 9. Define TQM.
- 10. What is Quality Maintenance, in TPM?

SECTION - B

Short answer questions (not to exceed one paragraph)

Answer any **eight** questions not exceeding **one** paragraph. Each question carries **2** marks.

- 11. What is the difference between Product design and Process design?
- 12. What is short-term scheduling?
- 13. What are the key principles of lean manufacturing?
- 14. What is six sigma?
- 15. Explain predictive maintenance.
- 16. What is demonstrated capacity?
- 17. What are the advantages of fixed position layout?
- 18. Name the types of processes commonly used in manufacturing.
- 19. What is Perpetual Inventory system?
- 20. Define Just-in-Time (JIT) manufacturing.
- 21. Whit is Plant layout?
- 22. What is the main objective of TPM?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Short answer questions (Not to Exceed 120 words).

Answer any **six** questions. Each question carries **4** marks.

- 23. What are the benefits of implementing a proper stores management system?
- 24. Explain the stages of product design and their significance in the development.

2

- 25. Analyse the importance of job design in enhancing employee satisfaction and productivity.
- 26. Discuss the importance of capacity planning in manufacturing operations. How does effective capacity planning contribute to operational efficiency and customer satisfaction?
- 27. Describe the benefits and challenges of implementing computer-integrated manufacturing (CIM) systems.
- 28. What is product design? Explain the stages of product design.
- 29. Explain the types of layouts commonly used in manufacturing?
- 30. What is Maintenance Management? State its objectives.
- 31. Describe the principles of total quality management (TQM) and its implementation.

SECTION - D

Long Essay question. Answer any two questions. Each question carries 15 marks.

- 32. Analyse the benefits and challenges of implementing ISO 9000 standards.
- 33. What is Inventory Control? Explain the techniques of Inventory Control.
- 34. What is TPM? Explain the eight pillars of TPM.
- 35. Explore the concept of Agile manufacturing and its role in responding to changing customer demands and market dynamics.